

eduroam Visitor Access (eVA)

Frequently Asked Questions



Who can use eduroam Visitor Access (eVA)?

Any visitor approved by a member institution (the host), for a time period set by the host.

How do I get access as a visitor?

There are two ways to get access:

1. Contact the host institution you are visiting or the person organising the event you are attending at a particular host institution, to request a temporary eduroam account that enables temporary access.
2. In some instances, the host may have set up SMS Event. With this functionality, a visitor sends a text using a number and keyword that has been shared by the host administrator. They will then receive a text response that provides credentials for accessing eVA.

How long does visitor access last?

The duration of access is set by the host institution, usually limited to the time period that a visitor is on-site at the host institution.

How long does a visitor account remain active?

The account exists only for the purpose of allowing visitors access. Once the period of access has ended, the account is closed.

Does a host institution need to create a new account for returning visitors?

Typically, yes, unless your institution has a system for recurring visitor accounts. However, an account administrator can reinstate an existing account if it hasn't been purged from the system.

Is eduroam Visitor Access available everywhere that eduroam is available?

No, only at institutions that both participate in the eduroam network and have activated the "Visitor Access" feature. Not all institutions have enabled this feature.

Who manages visitor accounts?

Any staff member designated by the host institution can manage the visitor accounts.

Can visitors use the credential on multiple devices?

Yes, you can use eVA to access multiple devices simultaneously, meaning you can connect your laptop, phone, and tablet all using the same visitor login credentials; there is typically no limit on how many devices you can connect to eduroam with a single visitor account.

Can visitors create an account for themselves?

A visitor can only again access with the approval of the host. Access can be granted via the creation of an account, in two ways.

1. The Host institution creates temporary credentials for the visitors.
2. Visitors request credentials from the host, via an SMS event.

Visitors cannot re-use codes from earlier visits, nor can they override the conditions set on their account.

I'm a host institution - does eVA cost me anything?

No, it is a free service built into your existing eduroam plan.

I'm a visitor - does eVA cost me anything?

No, it is a free service.